

ChargePoint as a Service

Description and Ordering Information

ChargePoint® as a Service (CPaaS) is the easiest way to provide electric vehicle (EV) charging solutions without having to purchase and maintain everything yourself. ChargePoint takes care of it all for a simple annual subscription fee.

- + Effortless installation and management**
Once the site is prepared, ChargePoint takes care of the rest. We manage installation, setup, software and hardware upgrades and any necessary repairs for you.
- + Increased uptime and future-proof charging solution**
Round-the-clock monitoring and proactive service repairs keep stations working. Flexible contract options grow with you as your needs evolve.
- + Lower total cost of ownership and predictable expense**
Annual subscription fee significantly lowers initial investment. No unexpected surprises with multi-year plans that lock in consistent pricing, resulting in lower total cost of ownership.



CT4021
Dual-port bollard
charging station with
18' charging cables.

Highlights

Feature	Description
Dual-Port CT4000 Charging Station	Delivers 25 miles of Range per Hour and can charge most electric vehicles in under four hours.
Two 18-foot Charging Cables	Allows one station to service up to four parking spaces, regardless of parking style or car size.
24/7 Driver Support	Assists EV drivers with questions about charging.
Station Manager Support	Supports station managers over the phone (5 AM – 6 PM PT) or via email.
Charging Data and Analytics	Reports on key station metrics, including status, power and energy use, charging session details and more.
Flex Billing	Gives station managers the option to set prices that drivers pay to use their stations. Funds collected from drivers are automatically transferred to a designated bank account once a month.
Access Control	Empowers station managers to specify who can plug into their stations and when.
Waitlist	Lets drivers get in line to use ChargePoint stations.
Power Management	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities; also reduces electricity costs by managing the load.
Valet Services	Maximizes the number of vehicles you can charge in a day without increasing your number of ports. Optimized map proactively alerts valets to swap out fully charged vehicles for cars that need charging.
Automatic Station Software Updates	Downloads software upgrades over the air so the latest features and performance enhancements are always available.
98% Annual Uptime Guarantee	Ensures your stations stay up and running so drivers can charge at your site.
One-Business-Day Response Time	Proactively responds to fix the stations, should there be any issues.
Labor Cost Coverage for Repairs	Covers the cost of labor and repairs so you don't have to worry about them.

Highlights continued

Feature	Description
Site Qualification Survey	Ensures a properly designed installation.
Station Installation and Validation Services	Ensures that your charging solutions are properly installed and validated.
Activation and Configuration	Ensures you can meet your charging goals with help setting up smart features, including pricing, access controls, administration rights, advertisements and much more.

Ordering Information




Description	Order Code
ChargePoint as a Service, Dual-Port Station, 5 years	CPAAS-DUAL-5
ChargePoint as a Service, Dual-Port Station, 3 years	CPAAS-DUAL-3
ChargePoint as a Service, Dual-Port Station, 1 year	CPAAS-DUAL-1



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To order ChargePoint as a Service:

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